OSD
OPTIMUM SOLUTION DEFINED / D DEBT

D-DEBT
Collection Management

Today's competitive and rapidly evolving era, Businesses must be prepared to adapt and innovate their strategies while incorporating new tools and technologies. This is crucial in order to achieve their goals and remain at the forefront of their industry.

There are **functions** that enhance the efficiency of D-Debt :

- AI-enabled capabilities
- Integration with external APIs
- Scalable architecture to accommodate growth

- Highest level of security measures
- Availability on both on-premise and cloud platforms
- Ability to integrate with external systems

The business sector involved

The business sector involved in debt management, such as banks, financial institutions, credit providers, and even debt collection outsourcing companies, commonly known as Outsourcing OA, is a significant industry that requires the development of strategies to enable the fastest possible debt tracking and collection.

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D-DEBT
ECOSYSTEM

A system designed to enhance the efficiency and productivity of debt collection for any organization. Designed to assist agents through data analysis to formulate strategies that increases the success rate of debt collection, reducing delinquency rates and non-performing loan (NPL).

WHY IS IT IMPORTANT ?

BOOST EFFICIENCY

Automation reduce the review process that agents must go through which frees up time for agents gradually. It also help agents work on the right debtors according to call attempts, last called and specifications set to remind agents when to initiate the call.

IMPROVE FORECASTING

D Debt collects various types of data, consolidates them, and conducts analysis to generate reports and dashboards. These tools reveal trends, assess collection effectiveness, and potentially highlight key customers to prioritize.

COMPLY WITH THE LAW

D Debt has collection of reports of calls to each debtors and a feature to remind agents to call at a frequency that abides by the law. Synchronizing with D-Call Center can also reduce the chance of human error with an alert if the call is restricted.

D-DEBT
PLATFORM

DEBT

is a vital tool that assists companies in the financial institution sector and credit service providers in efficiently managing and tracking debt. It enables effective operations and aims to achieve the following objectives :

DATA MANAGEMENT

Identify data classification and create rule-based data collection to assign tasks automatically and distribute work to most fitting agent.

LEAD MANAGEMENT

The process of reviewing and assigning tasks to agents or outsourcing agencies, including editing assignment or recalling specific tasks.
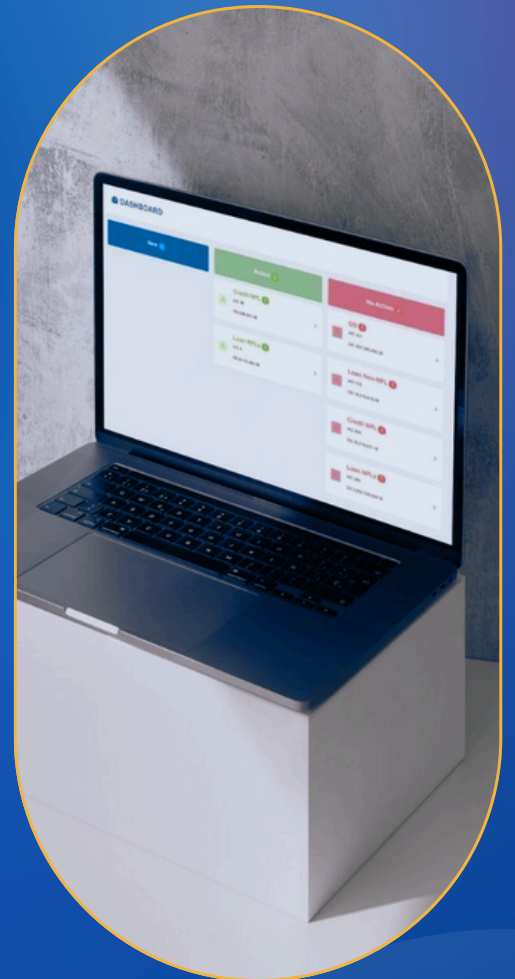
DEBT MANAGEMENT

A display of agents' debt collection history and follow-up details. Able to search and access debtor's information based on company-defined conditions and debtor's rights.

REPORT & DASHBOARD

User-friendly report and dashboard with overall summary of debt collection. Provided with filtering data features to single-out and view all details of certain debtors.

PLEASE FEEL FREE TO CONTACT US :

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